




General Information

LOCAL AUTHORITY SERVICE PERFORMANCE

The Welsh Government has now published its annual Local Authority Services Performance 2012–13 Report (January 2014). This document is the third annual report, which highlights the performance of Local Authorities and other public services, using a pre-selected suite of measures.

The data sets are compared on an all-Wales basis (22 authorities) and rated in accordance to levels of performance achieved, or response from surveys, using the following key:

| | |
|--|---|
| Performance in bottom quarter |  |
| Performance between top and bottom quarter |  |
| Performance in top quarter |  |
| Ranking (e.g. 1 st = Best in Wales to 22 nd = Worst) | |

Across Wales, there are many nationally prescribed (Welsh Government) performance measures for Local Authorities, plus there are many more measures established through service benchmarking clubs, and National surveys.

The Local Authority Services Performance 2012–13 Report only reports on a limited number of measures, pre-selected by the Welsh Government for key services, in order to report to and stimulate citizen engagement, raising awareness of such information, and to signpost the public/reader to further reading/engagement with much more performance information and statistics on public services.

The majority of this information is not new and has been included in the Council's Annual Performance Report 2012/13 and reported to Council on the 23rd October 2013.

In the latest document, the Minister for Local Government and Government Business **Lesley Griffiths**, stated; *“The combination of challenging financial circumstances and increasing demand for many of the key services Authorities provide, make more important than ever the need to focus on improving performance”*.

The following information refers to an extract from the 2012/13 report namely, **Section 4 – Summary of Results** (page 6) for reference only. Followed by an extract specifically for Caerphilly, with supplementary (contextual) information as reported for 2012/13 and where available, a comparator with the 2011/12 results previously reported:

Further information on the full report can be obtained from:

LocalGovernmentSettlement@wales.gsi.gov.uk |

Tel: 029 2082 6292

Website: <http://wales.gov.uk>

4. Summary of Results

Summary of Local Authority Performance, 2012–13

| Local Authority (Geographic Order) | Social care | | | Education | | Leisure and Culture | | Households with dependent children accepted as homeless |
|---------------------------------------|---------------------------|---|---|--|------------|---------------------|----------------------|---|
| | Delayed transfers of care | Percentage of formerly Looked After Children known to be in education, training or employment at 19 | Percentage of Looked After Children with three or more placements | Percentage of pupils aged 15 achieving a Level 2 threshold inclusive | Attendance | Free Swims | Public Library Visit | |
| Isle of Anglesey | Yellow | Green | Red | Yellow | Yellow | Red | Red | Red |
| Gwynedd | Green | Yellow | Green | Green | Green | Yellow | Yellow | Red |
| Conwy | Green | Red | Yellow | Green | Yellow | Yellow | Yellow | Red |
| Denbighshire | Green | Green | Green | Yellow | Yellow | Yellow | Green | Green |
| Flintshire | Green | Green | Yellow | Green | Green | Red | Yellow | Yellow |
| Wrexham | Green | Red | Red | Red | Yellow | Yellow | Yellow | Yellow |
| Powys | Red | Green | Green | Green | Yellow | Yellow | Green | Yellow |
| Ceredigion | Yellow | Yellow | Red | Green | Green | Red | Red | Yellow |
| Pembrokeshire | Green | Yellow | Yellow | Yellow | Red | Green | Yellow | Yellow |
| Carmarthenshire | Yellow | Green | Red | Yellow | Red | Green | Yellow | Yellow |
| Swansea | Yellow | Yellow | Green | Yellow | Yellow | Yellow | Yellow | Green |
| Neath Port Talbot | Red | Yellow | Yellow | Green | Yellow | Red | Green | Green |
| Bridgend | Yellow | Yellow | Yellow | Yellow | Yellow | Green | Red | Yellow |
| The Vale of Glamorgan | Red | Red | Yellow | Yellow | Green | Red | Green | Yellow |
| Cardiff | Red | Red | Red | Red | Yellow | Green | Green | Red |
| Rhondda Cynon Taf | Yellow | Green | Green | Red | Red | Yellow | Yellow | Green |
| Merthyr Tydfil | Yellow | Red | Yellow | Red | Green | Green | Red | Yellow |
| Caerphilly | Red | Yellow | Yellow | Red | Red | Yellow | Red | Green |
| Blaenau Gwent | Yellow | Yellow | Red | Red | Red | Green | Yellow | Green |
| Torfaen | Yellow | Red | Yellow | Yellow | Yellow | Yellow | Red | Yellow |
| Monmouthshire | Yellow | Yellow | Green | Green | Green | Yellow | Green | Red |
| Newport | Red | Yellow | Yellow | Yellow | Red | Red | Yellow | Red |

Cont'd

Social Care and Well being

| Local Authority (Geographic Order) | Social care | | | Well being | | |
|---------------------------------------|---------------------------|---|---|------------------------------------|---|----------------------------------|
| | Delayed transfers of care | Percentage of formerly Looked After Children known to be in education, training or employment at 19 | Percentage of Looked After Children with three or more placements | Adults who are overweight or obese | Adults meeting physical activity guidelines | Adults drinking above guidelines |
| Isle of Anglesey | Yellow | Green | Red | Green | Green | Yellow |
| Gwynedd | Green | Yellow | Green | Green | Green | Yellow |
| Conwy | Green | Red | Yellow | Yellow | Yellow | Red |
| Denbighshire | Green | Green | Green | Green | Green | Green |
| Flintshire | Green | Green | Yellow | Yellow | Yellow | Yellow |
| Wrexham | Green | Red | Red | Yellow | Yellow | Yellow |
| Powys | Red | Green | Green | Green | Green | Green |
| Ceredigion | Yellow | Yellow | Red | Green | Green | Yellow |
| Pembrokeshire | Green | Yellow | Yellow | Yellow | Green | Green |
| Carmarthenshire | Yellow | Green | Red | Yellow | Yellow | Green |
| Swansea | Yellow | Yellow | Green | Yellow | Red | Red |
| Neath Port Talbot | Red | Yellow | Yellow | Red | Yellow | Yellow |
| Bridgend | Yellow | Yellow | Yellow | Yellow | Yellow | Red |
| The Vale of Glamorgan | Red | Red | Yellow | Yellow | Yellow | Red |
| Cardiff | Red | Red | Red | Green | Red | Yellow |
| Rhondda Cynon Taf | Yellow | Green | Green | Red | Red | Red |
| Merthyr Tydfil | Yellow | Red | Yellow | Red | Yellow | Green |
| Caerphilly | Red | Yellow | Yellow | Red | Red | Yellow |
| Blaenau Gwent | Yellow | Yellow | Red | Red | Yellow | Green |
| Torfaen | Yellow | Red | Yellow | Red | Red | Yellow |
| Monmouthshire | Yellow | Yellow | Green | Yellow | Yellow | Red |
| Newport | Red | Yellow | Yellow | Yellow | Red | Yellow |



Note. The WG report table above has used a two-year-average calculation for 2 of the Social Care measures. See the table below for the comparison of the actual results.

| | | | | |
|--------------------------|------------|-------------------------------------|--|--|
| WG (2yr average) Results | Caerphilly | Delayed transfers of care (No days) | % of formerly looked after children known to be in education, training or employment at 19 | % of looked after children with 3 or more placements |
| | 2012/13 | N/A | 56 (10 th) | 7.85 (8 th) |

| | | | | |
|------------------------------|---------------|--------------------------|---------------------------|-------------------------|
| CCBC Actual Reported Results | 2012/13 | 9.32 (20 th) | 75 (5 th) | 6.9 (5 th) |
| | All Wales Av. | 4.57 | 56.4 | 9.4 |
| | 2011/12 | 8.02 (20 th) | 41.38 (20 th) | 8.8 (10 th) |

1. Delayed Transfer of Care.

The biggest improvement during 2012/13 was seen in Swansea and the biggest deterioration was in Newport. It is interesting that Neath Port Talbot council has the 2nd highest DTOC out-turn in Wales and yet its expenditure per head of population on Social Services was the highest in Wales in 2011-12. This could demonstrate that DTOC is one of a number of Social Services performance indicators all of which have different budget demands and which will be balanced differently by each LA in Wales.

In 2012/13 the rate of delayed transfers of care was 9.32, which increased compared to last year's figure of 8.02. This is down to the reduced capacity in long-term care and independent homecare providers. We are worse than the all Wales average of 4.57.

For both 2011/12 and 2012/13, our performance position in Wales was considered to be in the lower quartile.

2. Percentage of formerly Looked After Children known to be in Education, training or employment at 19.

Children looked after and care leavers can be significantly disadvantaged, often having multiple learning, disability and mental health needs. Many will have experienced chaotic family lifestyles, which can have an adverse impact on their development. Having the stability to grow and develop in their relationships and in education is vitally important if they are to achieve their full potential and move on successfully into the adult world.

For 2012/13, our performance position in Wales was in the upper quartile, and well above the all Wales average. There is no direct comparative information available for 2011/12, as the guidance issued by the Welsh Government for the way the data is collected changed for 2012/13.

3. Percentage of Looked After Children with three or more placements.

In 2012/13 our performance improved to 6.9% compared to 8.8% the previous year. We have improved our position in Wales also, from 10th and mid range in 2011/12, to 5th in Wales and in the upper quartile for 2012/13.

Health services are delivered by Health Boards throughout Wales, but Local Authorities also have a role to play. The following 3 measures are not the sole responsibility of Caerphilly CBC. However, we are involved in several programmes of work, in partnership with other service providers, to help raise awareness, understanding and promote/drive changes to these circumstances. The following results were obtained from the Welsh Health Survey:

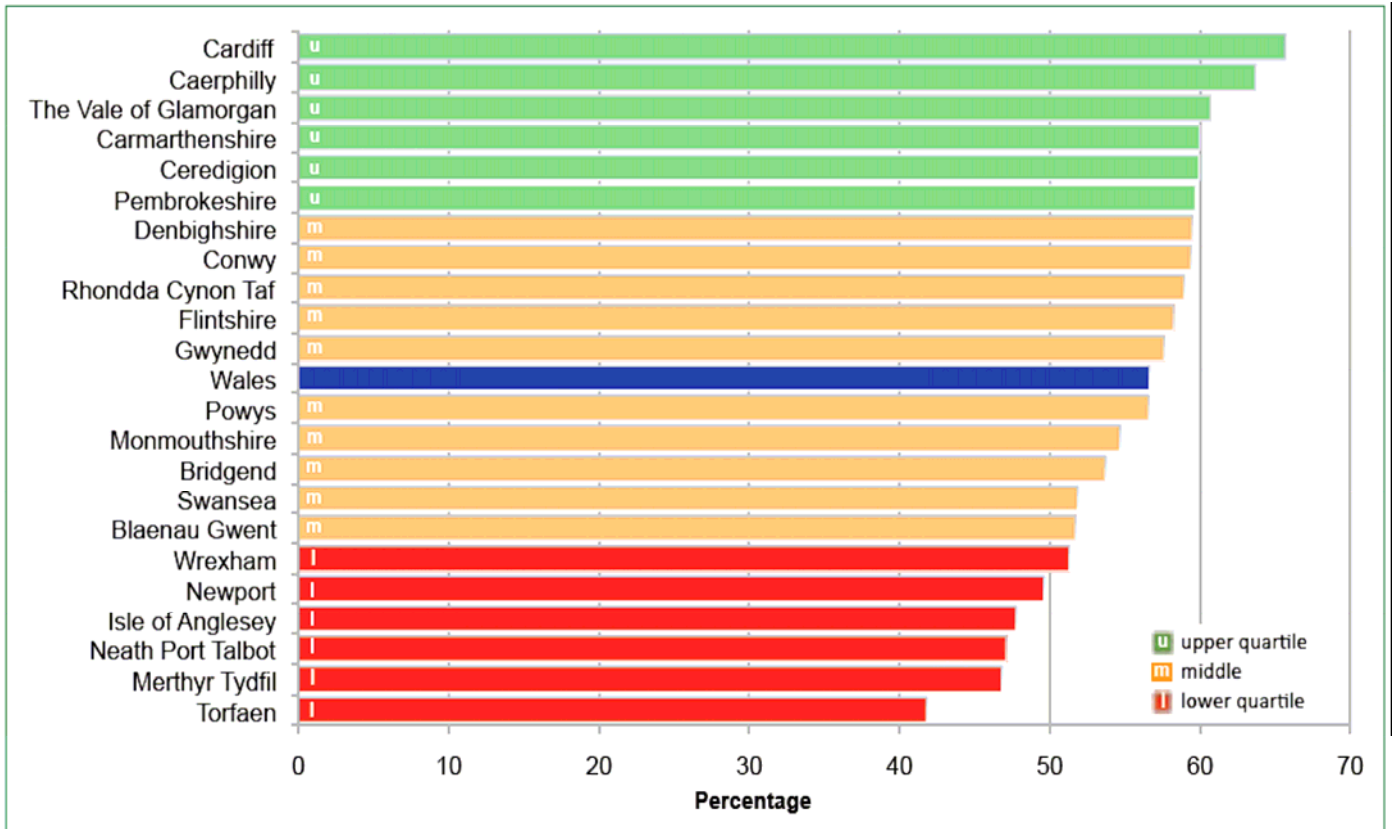
| Caerphilly | Adults who are overweight or obese (%) | Adults meeting physical activity guidelines (%) | Adults drinking above guidelines |
|---------------|--|---|----------------------------------|
| 2012/13 | 63 (20 th) | 28 (17 th) | 43 (13 th) |
| All Wales Av. | 58 | 29 | 43 |
| 2011/12 | | | |

The report details Revenue Outturn Expenditure per head of population on Social Services. Caerphilly is placed just below the average spend level when compared to the other Welsh local authorities.

Interestingly, some other local authorities in similar socio-economic circumstances e.g. Blaenau Gwent, Merthyr, RCT, Neath Port Talbot were the highest spenders on Social Services.

Also included in the Welsh Government's report for 2012/13 are some results from The National Survey for Wales. An important result to note (see Figure 2 below) is **'the percentage of respondents who felt their council provides a high quality service'** Caerphilly was the 2nd highest scoring authority in Wales, with Cardiff being the 1st.

Figure 2: The percentage of respondents who felt their council provides a high quality service



Source: National Survey for Wales, April 2012 to March 2013, sample size 14,400 people

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20th February 2014.